

Direct Engagement

Webinars & Live Q&As

• Interactive engagement

Different Marketing Channels

MARKETING CHANNEL	TOUCHPOINT	EXAMPLES
Digital Marketing Channels	Website & Blog	SEO-optimised contentLanding pagesLead magnets
	Social Media	 Organic posts Reels Stories Live videos Groups
	Email Marketing	Newsletters Drip Campaigns Personalised Offers
	SEO & Content Marketing	Optimised ArticlesPillar PagesCase Studies
	Paid Advertising	 Google Ads Social Media Ads Display Ads Retargeting
	Influencer & Affiliate Marketing	Collaborations with niche influencers
	Online Communities & Forums	Quora Reddit
	Marketing Automation & Al Chatbots	 Drip Email Sequences Automated Replies (Social Media Platforms, Lead Forms, Webiste Chat Bots etc.)
Offline & Traditional Marketing	Print Advertising	Flyers, brochures, direct mail, magazine ads
	Events & Trade Shows	NetworkingDemonstrationsSponsorships
	TV & Radio Advertising	Traditional media ads
Relationship & Word-of-Mouth Marketing	Referral & Loyalty Programs	Incentivising customer referrals
	Public Relations (PR)	Press Releases Media Features Podcasts
	Partnership & Collaborations	Joint ventures with complementary businesses.
Community & Local Marketing	Local SEO	Google My Business Create Local Blogs (local backlinks)
	Supporting community causes, chari	ity events
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